

# Information for Visitors



Our patients tell us that visiting should be restricted because patients need their rest. We ask that patients please inform family and friends of our visiting hours.

## Visiting Times

<b>Maternity – Postnatal Wards</b>	<b>Gynaecology - Unit 4</b>
<p>On admission each patient will be given <b>one</b> green card for her partner (or nominated person). This card allows the named individual to visit any time from 8.30am – 9pm (except during mealtimes).</p> <p>The card must be produced at each visit.</p>	<p>On admission each patient will be given <b>two</b> green cards for nominated persons. These cards allow the named individuals to visit any time from 8.30am – 9pm (except during mealtimes).</p> <p>The card must be produced at each visit.</p>

## Children

Currently, children are not permitted for visitation hours. In extenuating circumstances, the ward manager will try to facilitate additional visiting.

## Clinics

There are limited waiting facilities in the clinics; therefore if you can avoid bringing children with you it would be appreciated. Your partner (or nominated person) may attend outpatient visits. Depending on the waiting area, the nominated person may be asked to wait separately and to then join for the consultation.

## Labour & Birthing Unit

For patient confidentiality, privacy and care, only one nominated person can be accommodated when a patient is admitted to the Labour & Birthing Unit . We ask you to understand the sensitivity of this area and to respect the patient's right to privacy and non-interrupted care.

No children are permitted to visit. The Labour & Birthing Unit Manager may give permission to alter these arrangements in some very specific cases.

Visiting time may be restricted if the patient requires midwifery/nursing care or medical attention.

### **Visitor's Responsibilities**

As a visitor to our hospital we ask you to:

- Respect the visiting policy
- Consider other women's needs for rest and privacy
- Be polite and courteous.
- Have consideration for staff doing their job
- Wash your hands when entering and exiting the ward
- Help keep our hospital clean and inform staff of any cleaning concerns
- Not sit or lie on hospital beds

Nominated visitors with recent or current illnesses should stay at home if they are an infection risk.

The National Maternity Hospital is a completely smoke and tobacco-free campus. In line with HSE policy, tobacco is banned from all areas including buildings, entrances, doorways and car parks. Please respect our no smoking policy.

### **Mobile Phones**

Mobile phones are prohibited in areas where monitoring equipment is operating. Please observe local signs.

Mobile phones **must not** be used in ward areas during the night time.

### **Food**

In the interest of food safety and to ensure that the Hospital complies with current legislation cooked food may not be brought into the hospital by visitors. You may bring fruit, biscuits, sweets or crisps.

### **Hospital Enquiries**

In order to allow midwifery/nursing staff to concentrate on patient care it would be appreciated if you would contact family members for information on patient progress and delivery outcomes.

*Thank you for taking the time to read this leaflet. Should you need any further information in relation to this visiting policy please contact the Ward Manager.*

*We welcome suggestions and advice from our service users and visitors on how we can improve our services. If you are dissatisfied with any aspect of care or service while at The National Maternity Hospital, please bring the matter to the attention of the ward manager at the time.*

*In the event that this does not resolve the matter, you may refer the matter to the Patient Services Manager who will process it with the relevant personnel.*

**Staff in The National Maternity Hospital do not wish to offend by having to refuse you access so please respect our visiting policy.**



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